Return Instructions

In order for your return to arrive at Watson & Chalin and be processed efficiently, please read and follow the steps below

Packaging

Package items in such a manner that they will arrive at Watson & Chalin Mfg., Inc. (W&C) in the same condition in which they leave your place of business.

Labeling

Affix a copy of the previously sent W&C Packing Slip and mark the W&C Claim on the outside of package.

Include any documents you may have such as copy of order, invoice, labor invoice, etc. All documents must have the W&C Claim number referenced on them.

Return to:

Watson & Chalin Mfg., Inc.
725 East University Drive
McKinney, TX 75069
Attn: RGA Department

IMPORTANT: If the above steps are not followed, the packages may be refused. W&C will not be responsible for any freight costs incurred if refused.